

Pet Policy

QASR AL SARAB DESERT RESORT BY ANANTARA
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At Qasr Al Sarab, we understand that a beloved companion animal is very much part of the family, and we are delighted to welcome dogs and cats into our desert sanctuary. The following policy has been prepared to ensure every stay is as comfortable, safe and memorable for our guests, their pets and fellow travellers alike.

PETS ALLOWED

- Dogs and cats only, with a maximum of 2 pets per room
- Pets weighing up to 35 kg are welcome in guest rooms and villas.
- Service animals are exempt from weight and size restrictions.
- Certain dog breeds may be subject to restrictions in line with our safety guidelines, including but not limited to:

  Pit Bulls (Staffordshire Bull Terrier, American Pit Bull Terrier, American Staffordshire Terrier, American Bully, and related mixed breeds/hybrids), Mastiffs (Brazilian Mastiff, Argentinean Mastiff, and related hybrids), Tosa (Japanese Tosa or hybrid), Rottweilers, Doberman Pinschers, Presa Canario and Boxers.

PETS' AMENITIES

To make your companion's stay just as indulgent as your own, we are pleased to provide a thoughtful selection of comforts upon arrival:

- Food bowl
- Water bowl
- Pet treats
- Waste bags
- Dog toy bone
- Pet feeding mat
- Pet food
- Pet bed
- Dog pillow
- Amenity bag

These thoughtful touches are provided to ensure your companion feels as pampered and at home as you do throughout the stay.



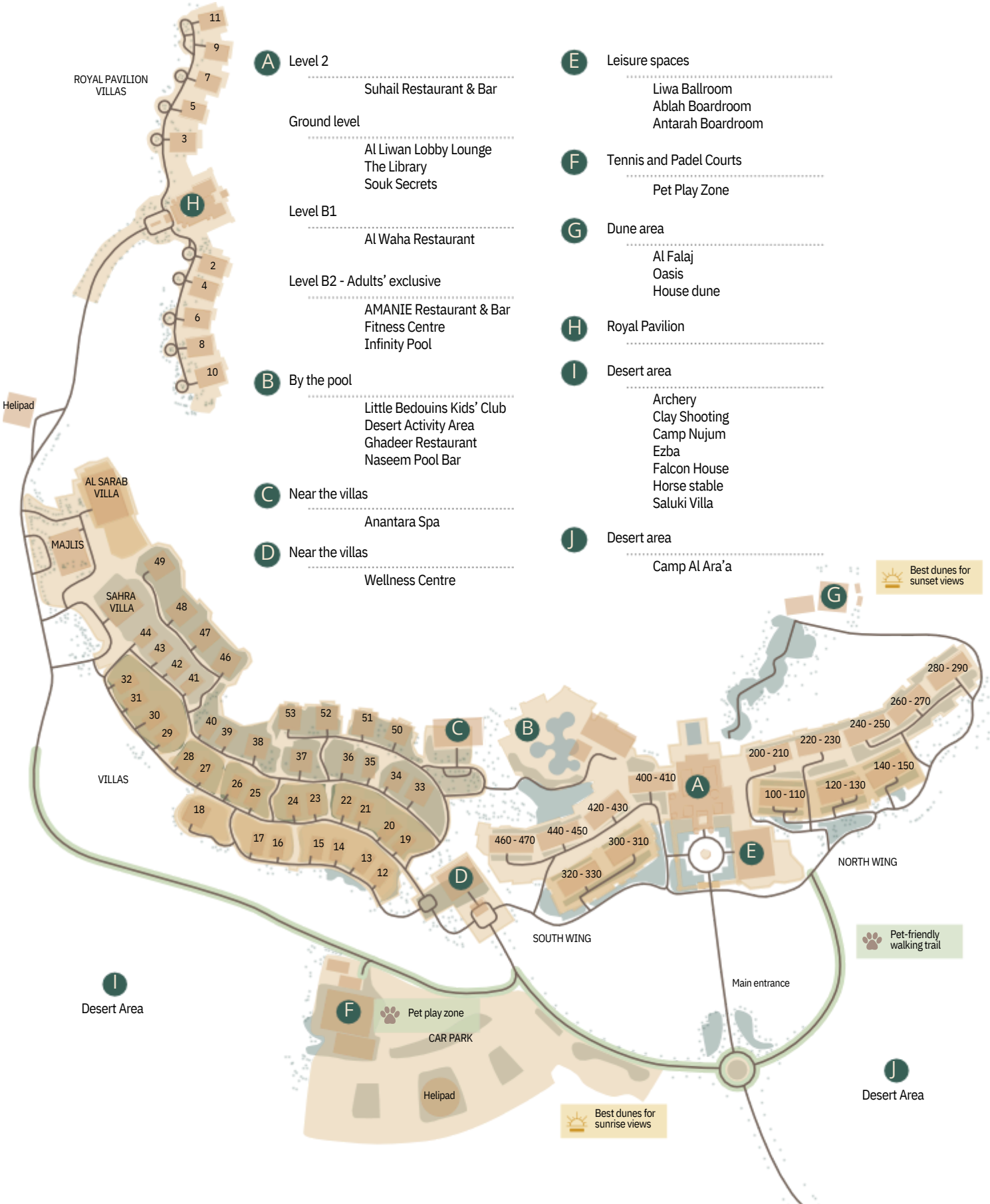
PET-FRIENDLY FACILITIES

PET PLAY ZONE

A dedicated space where dogs may enjoy off-leash play in safe, enclosed surrounds.

PET-FRIENDLY WALKING TRAIL

A designated route for leisurely walks together, set amidst the desert scenery.



DINING WITH YOUR PET

At Qasr Al Sarab, we believe that the most memorable moments are those shared together. We are delighted to welcome pets to dine alongside their owners at Ghadeer Restaurant's pet-friendly outdoor terrace, where you and your four-legged companion may enjoy a leisurely meal in the tranquillity of the desert.

As this terrace is reserved exclusively for pet-friendly dining, limited seating is available. Pets are welcome in the designated outdoor dining area only. Advance reservations are required.

For more information and reservations,
please reach out to our Guest Experience Team.



IN-ROOM AND IN-VILLA PET DINING

For quieter evenings in, our Paw & Plate menu brings the same warmth and care that defines every Anantara dining experience directly to your room or villa. Each dish is freshly prepared and nutritionally balanced, and is offered in two sizes to suit your companion's appetite: Petite Paws (130g) and Mighty Paws (250g).

Our curated dishes include:

- Chicken & Broccoli Rice Bowl
- Chicken & Pumpkin Supper
- US Beef Tenderloin Deluxe
- Lamb & Oatmeal Supper
- Salmon & Quinoa Wellness Plate

Tap the button below to view the Paw & Plate Menu.
To arrange an in-room dining for your pet, simply contact our In-Room Dining Team, who will be delighted to assist.





RATES

From 1 October 2026, a pet stay fee applies per pet, per stay, together with a Pet Room Care & Hygiene Fee per day, dedicated to keeping your companion's space fresh and comfortable throughout your stay. These charges are reflected at the time of booking or check-in.

VACCINATION AND HEALTH REQUIREMENTS

All pets must be fully vaccinated, in good health and free from infectious disease, with verified documentation to be presented at check-in. As a minimum, we request evidence of the following:

For dogs:

- Canine distemper virus
- Rabies
- Canine adenovirus
- Canine parvovirus
- Canine cough
- Parainfluenza virus
- Bordetella bronchiseptica
- Recent flea, tick and other ectoparasite treatment
- Up-to-date deworming treatment

For cats:

- Feline panleukopenia virus
- Rabies virus
- Feline caliciviruses
- Recent flea, tick and other ectoparasite treatment
- Up-to-date deworming treatment

RESTRICTED AREAS

Companion animals are strictly prohibited from certain areas of the resort, including but not limited to swimming pools, restaurants, buffet areas, kitchens, fitness facilities, food preparation zones and the surrounding sand dunes, as well as any other areas designated by the resort. The sole exception is the dedicated outdoor pet dining area at Ghadeer Restaurant, available with prior reservation.

Guests are kindly asked to note that Qasr Al Sarab is situated within a protected natural reserve governed by the Abu Dhabi Environmental Agency. Access to certain outdoor areas, including the sand dunes and surrounding landscapes, is therefore subject to regulatory controls to protect local wildlife and ensure compliance with environmental guidelines.

TERMS AND CONDITIONS

- Pets must be registered at check-in, with all required veterinary certificates and documentation provided. Guests are encouraged to register their pet and share the required documentation at the time of reservation, to help ensure a seamless check-in experience.
- Dogs must remain on a leash at all times, and cats must remain in a carrier, whenever outside the room or villa, with the exception of the designated Pet Play Zone.
- Pets must be supervised at all times and must never be left unattended.
- Guests must ensure their pet does not disturb other guests or disrupt the tranquil environment of the resort.
- Guests are asked to dispose of pet waste promptly in designated bins, maintaining the highest standards of cleanliness within the room, villa and public areas of the resort.
- Guest room linen and towels must never be used to clean or dry pets.
- Guests accept full responsibility for any damage, injury or disturbance caused by their pet. The resort reserves the right to charge for any required cleaning, repairs or related costs.
- To ensure the comfort and safety of all guests, the resort reserves the right to request the removal of a pet, or to terminate a stay, should these guidelines not be followed or should the animal pose a risk or disturbance.

Our reception team remains at your disposal for any further enquiries.

We very much look forward to welcoming you and your beloved companion for an extraordinary stay amidst the dunes.